

# Arrival/Departure - Pearson International Airport (YYZ)

Our number one goal is to ensure the entire camp experience is incredible for your son, which includes his arrival and departure. To assist you with the booking process here are some things you should know before you book your son's flight:

## Arrival Day

- **Campers' arrival.**

Parents and guardians are asked to book their child's flight to arrive at Pearson International Airport (YYZ). Arrival must be on the session's start date between the times of 10am and 1pm.

\*We do make exceptions for campers who have only one arrival option, however, you must receive pre-approval from the office!

- **We have representatives.**

Immigration, Customs and Baggage claim will take approximately one hour. Camp Chikopi will have a representative meet your child at Pearson International Airport (YYZ) when he exits the baggage claim area. From here, our representative will take him to the waiting spot in the Terminal or to the hotel across from the airport. Here, he will wait with any other campers who have arrived. The boys are always supervised throughout the wait.

- **Unaccompanied minors.**

If your child is flying as an unaccompanied minor, please provide us with the Booking Reference Code on the Travel Information form. Our camp representative will meet your son and the Airline personnel in the arrival terminal and sign for receipt of your son.

Your son will join the other campers at the Terminal/hotel. Please ask your airline for more information with regards to unaccompanied minor.

- **We travel to camp together.**

Once all the campers arrive, the vehicle will take staff and campers the three and a half hours north to Camp Chikopi. From there the campers will proceed to have their best summer ever.

## Departure Day

Campers who have booked transport to Toronto will take the **9am** camp vehicle. They will arrive at Pearson International Airport at 12.30pm. Flights must depart after 3.00pm and before 6.00pm. \*We do make exceptions for campers who have only one departure option, however, you must receive pre-approval from the office! Representatives help each camper check in with their luggage and assist with all the airport processes for their flight back home. Staff members stay at the airport until the last flight has departed. Make sure your camper has their booking reference #, has paid for or has a credit card to pay for baggage or travel fees and we'll take care of the rest!

**Pearson International Airport Policy: all baggage and travel fees must be paid by credit/debit card. Toronto Pearson airport does not accept cash for travel fees.**

Airline travel is not always fun, delays happen! We will not leave without your son if his flight arrives late, and we will wait with him if his flight departure is delayed. When there are delays, the wait at the airport can be long, please send cash or a debit card with your son so he may buy snacks at the airport.

**Camp Chikopi is not responsible to meet arriving or departure flights if they have not been approved.**